

Volunteer Position Description:

First Year Cookie Coach

Purpose: To serve as a coach for new leaders, especially those taking over starter troops through their first cookie season to ensure they receive ongoing support through their first Product Program.

Commitment To:

- GSCB Volunteers
- Caregivers
- GSCB

Duration: This role is renewable annually.

Responsibilities & Duties:

- Ensure new troops have a Troop Cookie Champion who is registered, background checked, completed their role agreement, and can access gsLearn training
- Coach new Troop Cookie Champions through their first cookie program
- Serve as a point of contact for new troops as they navigate the program
- Provide additional training as needed
- Facilitate parent meetings to provide cookie education, if needed
- Support new troops throughout the program, ensuring timely submission of initial order, rewards, parent debt forms, and preparation for ACH withdrawals

Training Requirements:

- Annual Troop Cookie Champion training

General Requirements:

- Current membership with Girl Scouts of the Chesapeake Bay.
- Successfully completed the volunteer screening process, including background checks, training, and additional steps, as necessary.
- Participate in on going Girl Scout learning and networking opportunities.
- Maintain confidentiality.
- Access, ability, and willingness to utilize technology, including an active email address.
- Behave in a manner that upholds the Girl Scout Promise & Law in all interactions with the public, Girl Scout members, and GSCB staff.
- Provide the requested feedback surrounding all aspects of Girl Scouting.
- Reliable transportation.
- Participate in ongoing conversations with GSCB and peer Troop Organizers

By accepting any volunteer position with Girl Scouts of the Chesapeake Bay, I accept and agree to abide by the Girl Scout Promise and the Girl Scout Law. I will respect and maintain the confidentiality of all privileged information related to Girl Scouts, its girl and adult members, volunteers, and staff, while serving as a volunteer.