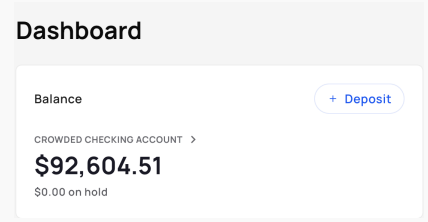
crowded

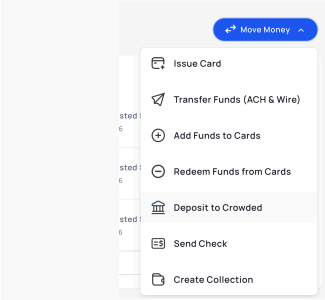
GIRL SCOUT LEADER GUIDE

Link your existing account to your new Crowded account

Connect your troop's current bank account through the Plaid Network so you can move funds into Crowded. It takes about five minutes.

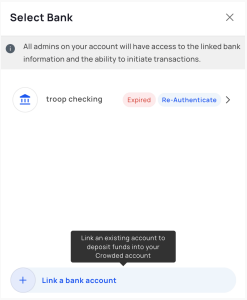
1 Click "Deposit"





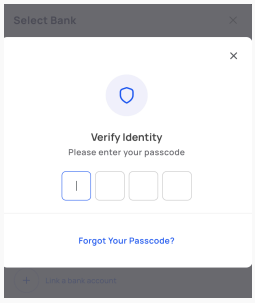
There are two ways to start. Click **Deposit** on your main dashboard (left), or open **Move money** and choose **Deposit to Crowded** (right).

2 Select "Link a bank account"



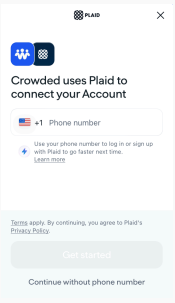
At the bottom of the Select bank window, click **Link a bank account**.

3 Enter your passcode



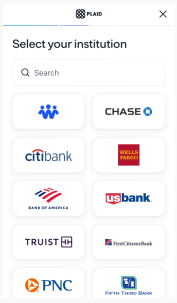
Enter the 4-digit passcode you set for your Crowded account. If you don't remember it, click **Forgot your passcode?** to reset it.

4 Add a phone number, or skip



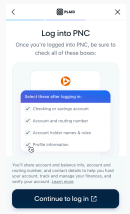
Plaid opens in a new window. Enter your phone number and click **Get started**, or click **Continue without phone number**.

5 Select your bank



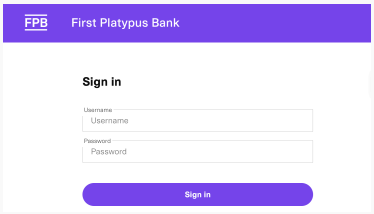
Search for and select the bank that holds your troop's existing account.

6 Click "Continue to log in"



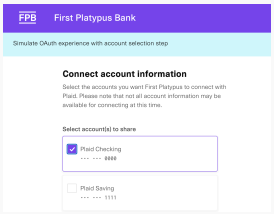
Plaid shows which permissions to check once you're signed in to your bank. Note them, then click **Continue to log in**.

7 Sign in to your bank



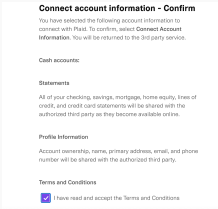
Sign in with the username and password you normally use for your existing bank account. Your sign-in page will look different from this example.

8 Choose the account to connect



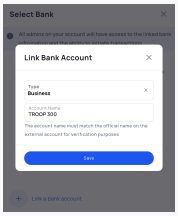
Check the box next to the troop account you want to connect through Plaid.

9 Accept the terms and conditions



Review what will be shared, check the terms and conditions box, and confirm. You'll be returned to Crowded.

10 Name the account and save



Select the account type, enter the account name, then click **Save**.

Important: the account name must exactly match the official name on your external bank account.

11 You're connected

Your external account now appears in the Select bank list. Choose it any time you click **Deposit** to move funds into Crowded.

Please note

- **You need to start the transfer.** Linking an account doesn't move money. After linking, initiate a transfer from the linked account to your Crowded account. Crowded can't do this automatically.
- **Transfers take 3–5 business days.** Deposits are standard ACH transfers and can take up to 3–5 business days to complete.
- **Can't connect through Plaid?** Link the account manually with your account and routing numbers. Crowded will send a small deposit of a few cents to that account. Verify the amount to finish connecting the two accounts.

Crowded Technologies Inc is a financial technology company and is not a bank. Banking services provided by i3 Bank; Member FDIC.